

Freedom of Information Request

Reference Number: [EPUT.FOI.25.3981](#)
Date Received: 12th February 2025

Information Requested:

1. Does your hospital trust allow patients to have their Personal Assistant/paid carers assist them in hospital settings?

[West Essex Community Hospitals & Mid – South Essex](#) – the ward support all visitors including family and carers to support people whilst they are on the ward – staff do not ask if carers are personal assistants

[North East Essex](#) – No

[Specialist Services](#) – No

2. Does your trust have a protocol or policy in place regarding Personal Assistants/paid carers assisting with complex care needs in hospital settings? What is it?

[West Essex & Mid - South Essex](#) – No

[North East Essex](#) – No

[Specialist Services](#) – No

3. Does this policy apply both to admissions as well appointments and treatments as a day patient?

[West Essex Community & Mid – South Essex outpatient clinics](#) – see above staff would not know if the person attending to support a patient if they are paid carers or not – the person would state this is my carer or family member/friend attending with me.

[North East Essex](#) – N/A

[Specialist Services](#) – N/A

4. How many times in the last 3 years has a patient had their care needs met by their usual PAs/paid carers whilst in hospital?

[West Essex](#) – Not known

North east Essex – N/A

Mid-South Essex – N/A

Specialist Services – None

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