

Freedom of Information Request

Reference Number: [EPUT.FOI.25.3937](#)

Date Received: 21 January 2025

Information Requested:

1. Do you use external suppliers for your letters, if so which suppliers currently provide you with hybrid mail services?

[Answer - No](#)

2. When are the current contracts due for renewal?

[Answer – Not applicable](#)

3. What frameworks are the current contracts procured through?

[Answer – Not applicable](#)

4. Who are the contacts at your organisation responsible for the contracts and what are their contact details?

[Answer – Not applicable](#)

5. Who is the lead procurement contacts for hybrid mail services and what are their contact details?

[Answer – Not applicable](#)

6. What is the value of each of the hybrid mail contracts you have, annually and total contract values?

[Answer – Not applicable](#)

7. What volume of letters and envelopes is your organisation currently sending out on an annual basis via hybrid mail suppliers or using internal resource?

[Exempt under section 12](#)

8. What is your EPR/PAS?

[TPP - System1](#)

[Fortrus - Unity](#)

[Civica - Paris](#)

9. Who supplies your Patient Engagement Platform?

Patient Knows Best (PKB)

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

(2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.

(3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.

(4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—

(a) by one person, or

(b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.

(5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link
<https://eput.nhs.uk>