

Freedom of Information Request

Reference Number: [EPUT.FOI.25.3897](#)

Date Received: [7th January 2025](#)

Information Requested:

I would like to request data on the following for each inpatient facility under your remit that provides mental health services (excluding learning disability and autism services).

Please provide the information in electronic format, as an excel spreadsheet or PDF document.

Facilities and services

1. The address of the facility and types of services provided in those facilities, including age or gender specific wards.

The Trust believes that the address of the facility is publicly available on the <https://www.nhs.uk/services/clinic/derwent-centre/R1LPA> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

Acute Inpatient Mental Health Inpatient Services,
1 male ward (Stort Ward) ages 18 – 64
1 Female ward ages 18-64 (Chelmer Ward)

The Trust believes that the address of the facility is publicly available on the <https://www.nhs.uk/services/hospital/st-margaret-s-hospital/RQWG1> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

Acute Older Adult Inpatient Mental Health Services, Roding and Kitwood, 65+, mixed gender wards.

2. Details of the outdoor spaces patients have access to, including the square footage and type of spaces

Most units have access to outdoor spaces and are used for a variety of therapeutic activities controlled and managed by wards under risk assessments

3. Policies on patient activities, exercise, and access to outdoor spaces, including any restrictions on access

[Please see attached policy](#)

4. The average spend on food per patient per day

[£7.40 per patient per day](#)

5. The age of the oldest building in use for inpatient mental health services

1938

6. The average square footage of bedrooms

183 square feet

Health and Safety

7. The latest health and safety audit of the facility

Essex Partnership University Trust has applied an exemption under Section 38(1) of the Freedom of Information Act 2000 to withhold the requested information, as its disclosure would, or would be likely to, endanger the physical or mental health, or the safety, of individuals. This exemption has been applied after careful consideration and a public interest test, which concluded that while transparency is important, the need to protect individuals from potential harm or distress outweighs the public interest in disclosure. Therefore, the information cannot be released to safeguard the wellbeing and safety of those affected.

8. Instances of RAAC found in the facility

None

9. The number of incidences of leaks, including sewage, recorded each year, for the past five years

18

10. The number of incidences of rodent infestation, recorded each year, for the past five years

4

11. The number of instances the inpatient facility has been without hot water and/or heating, recorded each year, for the past five years

26

12. The number of instances the inpatient facility has had to close for health or safety reasons, recorded each year, for the past five years

0

Hygiene and personal items

13. A list of personal hygiene products and toiletries provided to patients

Patients do generally bring their own preferred toiletries and period products to the wards with their personal belongings. However, if they do not have any due to crisis admission or don't bring any in then packs are provided for dental and personal hygiene.

14. A list of period products provided to patients

All female and mixed sex wards have a stock of period products

15. The average spend on period products per month

Essex University Partnership Trust does not hold information in relation to this request.

16. Any policies on access to period products and any restrictions to access

No

17. A list of items patients are allowed to bring from home

There is only a list of prohibited items, which includes contraband; most personal belongings are permitted.

Patient Safety & Complaints

18. The number of complaints by patients, carers or family members for each year over the past five years

Year	Amount
2019	106
2020	96
2021	95
2022	124
2023	75
2024	50

19. The number of sexual safety incidents/breaches recorded each year in the past five years

Inpatient Wards	2020	2021	2022	2023	2024	Total
Sexual Safety	111	129	123	180	204	747

20. The number of incidents of restraint recorded each year, for the past five years -

Please see attached document

Please note that the trust's policy is not to provide patient or staff numbers, where the response is less than or equal to five (≤ 5) as it would potentially allow identification of the individual patient/staff and would therefore be personal data.

The trust considers that release of that information would breach GDPR/DPA18 principles on the grounds that it would not be fair in all the circumstances. This information is therefore exempt under section 40 of the FOI Act 2000.

21. The number of patients who have absconded from each facility each year, for the past five years

Please see attached document

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Staff

22. Staff-to-patient ratios for each year over the past five years

Baseline (Stort, Chelmer & Kitwood) :

2RMN & 2HCA (2020) : 16

2 RMN & 4 HCA (started 2023) :16

3RMN & 3 HCA (started 2024):16

Baseline (Roding)

2RMN & 2HCA (2020) : 14

2 RMN & 4 HCA (started 2023) :14

3RMN & 3 HCA (started 2024):14

23. The percentage of staff hours provided by agency staff

Unit	2021	2022	2023	2024	2025
Cumberlege	20.45%	27.41%	23.24%	4.47%	0%
Rawreth Court	28.30%	42%	13.23%	0.62%	0%
Clifton Lodge	7.46%	28.11%	9.27%	0%	0%
OA Beech Ward MSE	14.66%	28.69%	13.01%	0.24%	0%
Meadowview Ward	2.11%	36.30%	10.40%	0.03%	0%
Cedar Ward	14.55%	34.49%	13.37%	0%	0%
Gosfield Ward	22%	30.04%	25.35%	2.21%	0%
Peter Bruff Ward	19.71%	38.81%	37.70%	2.65%	0%
Ipswich Road	2.47%	11.07%	7.72%	0.71%	0%

24. Number of vacancies by staff type for each year over the past five years

No current data held

25. Number of staff employed to run ward activities for patients for the past five years

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Applied Exemption:

Section 40 (Personal information):

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.
- (2) Any information to which a request for information relates is also exempt information if—
 - (a) it constitutes personal data which do not fall within subsection (1), and
 - (b) either the first or the second condition below is satisfied.
- (3) The first condition is—
 - (a) in a case where the information falls within any of paragraphs (a) to (d) of the definition of “data” in section 1(1) of the Data Protection Act 2018, that the disclosure of the information to a member of the public otherwise than under this Act would contravene—
 - (i) any of the data protection principles, or
 - (ii) section 10 of that Act (right to prevent processing likely to cause damage or distress), and
 - (b) in any other case, that the disclosure of the information to a member of the public otherwise than under this Act would contravene any of the data protection principles if the exemptions

in section 33A(1) of the Data Protection Act 2018 (which relate to manual data held by public authorities) were disregarded.

Section 38 (Health and Safety)

- (1) The Trust believes that this information is exempt information if its disclosure under this Act would, or would be likely to:
 - (a) endanger the physical or mental health of any individual, or
 - (b) endanger the safety of any individual.
- (2) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, have either of the effects mentioned in subsection (1).

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>