

Freedom of Information Request

Reference Number: EPUT.FOI.24.3826
Date Received: 12 November 2024

Information Requested:

1. What is your annual IT Budget for 2024, 2025 & 2026?

	2024 (23/24 FIN YR)	24/25 (24/25 FIN YR)	25/26 (ESTIMATE 25/26 FIN YR WITH APPROX 2.5% CPI)
IT OPERATIONS	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).		

2. Storage:

- a. What storage vendor(s) and models do you currently use? *The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)*
- b. What is the capacity of the storage data in TB & How much of this is utilised? *370TB available, 218TB utilised*
- c. What were the installation dates of the above storage vendor(s) and when do you estimate you will refresh them? (Month/Year) *Installed in Apr 2020, refresh due in Apr 2028*
- d. Do you have any extended warranties, if so, with which supplier? *The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)*
- e. Which reseller(s) provides the technologies for part A and part D, what was the value of the contract(s), and when does the contract(s) end? *contract expire in Feb 2026.*
re values: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)

3. Server/Compute:

- a. What number of physical servers do you have? *18*
- b. What server vendor(s) and models do you currently use? *The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)*
- c. What were the installation dates of the above server vendor(s) and when do you estimate you'll refresh them? (Month/Year) *2022 & 2024, next refresh will be 2030 or when current equipment goes EOL/EOS.*

- d. Do you have any extended warranties, if so, with which supplier? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- e. Which operating systems are used? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- f. Are you currently using VMWare, do you have any plan to move away from VMWare? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- g. Which reseller(s) provides the technologies for part B/C, part D, and part F, what was the value of the contract(s), and when does the contract(s) end?

This information is exempt under Section 31 (1a) of the Freedom of Information Act as disclosure would, or would be likely to, prejudice the prevention or detection of crime. Essex Partnership NHS Foundation Trust believe that releasing this information would enable cyber criminals to identify and take advantage of any weaknesses within the security of trust services. This would put patient & trust information at risk, including clinical, financial, and sensitive personal data. We therefore apply section 31(1)(a). Section 31 is a qualified exemption, so we have considered the public interest, but we believe that on this occasion the risk to data outweighs the public interest in cyber security concerns.

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4. End User Technologies

- a. How many users within your organisation receive a laptop or desktop device? 6490 directly assigned laptops with 1895 shared desktops.
- b. What laptop and desktop device vendor(s) and models do you currently use? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- c. How many mobile phones are used within your organisation? 4500
- d. What mobile vendor(s) and network provider, do you currently use? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- e. Which reseller(s) provides the technologies for part B and part D and when does the contract(s) end? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)
- f. Have you transitioned to Windows 11, or do you have a plan in place to transition to Windows 11.

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- g. Is your current device estate compatible with Windows 11?
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- h. What deployment methods are you using (e.g SCCM or Intune/Autopilot)? This information is exempt under Section 31 (1a) of the Freedom of Information Act as disclosure would, or would be likely to, prejudice the prevention or detection of crime. Essex Partnership NHS Foundation Trust believe that releasing this information would enable cyber criminals to identify and take advantage of any weaknesses within the security of trust services. This would put patient & trust information at risk, including clinical, financial, and sensitive personal data. We therefore apply section 31(1)(a). Section 31 is a qualified exemption, so we have considered the public interest, but we believe that on this occasion the risk to data outweighs the public interest in cyber security concerns.

5. Managed Print Services

- a. What number of MFDs and production print devices do you have? The trust has 139 Ricoh MFDs
- b. Who is the current vendor(s) and the suppliers(s) and when do these contracts end? The contract starts 01/10/2024 Contract ends 30/09/2029
- c. What is your annual spend on Managed Print Services? 23/24 £520,318
- d. Do you use any document management or scanning / storage services? If so please can you provide the details of the supplier and the end date of the contract. This is with an EDRMS provided by Fortrus/Laserfiche and is a yearly rolling contract at present, aligning with the Nova program

6. ITSM/ESM & Business Process Automation

- a. What IT Service Management / Enterprise Service Management tool do you currently use and who is the supplier? The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)

- b. When was your current system installed and when does the contract or support expire? [Implemented and live in Nov 2024. Contract expires 03/2026](#)
 - c. Do you utilise Business Process Automation or have a plan to implement this tooling? [Yes, there is use of BPA in the organisation](#)
7. Do you have a managed/shared service with any other organisations? [Yes](#)
8. Do you normally purchase equipment and services as a capital investment (CapEx) or ongoing operational charges (OpEx)? [CapEx](#)
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Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>