

Home Delivery Service:

Phone: 0800 030 4466

Email: Home.delivery@supplychain.nhs.uk

Additional Suppliers:

Attends Ltd

01924 669260

Email: info@attends.co.uk

ERIC Shop

<https://shop.eric.org.uk/>

CYP Bladder and Bowel Service Team:

Rayleigh Clinic
Eastwood Road
Rayleigh
Essex
SS6 7JP
0344 257 3954

Email: epunft.cybbbs@nhs.net

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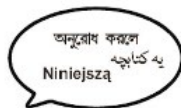
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Patient Advice and Liaison (PALS)

If you have any concerns or need advice about accessing NHS services, you can speak in confidence to PALS on 0800 085 7935 or you can email epunft.pals@nhs.net

This leaflet can be produced in large print, CD, Braille and other languages on request.



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EP0529



Guide to provision of nappies and pads



Children and Young People's (CYP) Bladder and Bowel Service

Policy for children's product provision

The CYP Bladder and Bowel Service may provide containment products for children from the age of 5 years old. Provision will be for children with a clear underlying anatomical or neurological reason for lack of bladder and bowel control.

The CYP Bladder and Bowel Service follows the guidance for the provision of continence containment products to children and young people (2021) (Bladder and Bowel UK, www.bbuk.org.uk)

- All children should have a documented continence assessment prior to the issue of any product.
- Your child will be kept under review by the assessing health care professional and healthy bladder and bowels promoted at all times.
- When your child is toilet trained, the supply of containment products will be terminated immediately and any unused supply remains the property of the NHS and arrangements will be made for any unused products to be returned.

What we can provide:

We can only provide products from the company that supplies the CYP Bladder and Bowel Service.

- Tabbed nappies
- Liner pads
- Washable pants

The maximum number of products issued per 24 hours **will not exceed 4.**

What products are not provided?

We can only provide products from the company that supplies the CYP Bladder and Bowel Service.

- Sanitary towels are not provided for young people who are menstruating, nor are additional containment products.
- Swimming nappies and bed protection are not provided.
- Pull ups are not supplied or provided as an alternative product for children who shred or remove a disposable product.
- If your child has an acute illness that results in a temporary increase in the number of products required, parents/carers should provide the extra products.
- Products are not prescribed for night time wetting only/or once day time continence is achieved. Once your child is toilet trained, products may be supplied for a further 6 months only. We will support your child in becoming dry at night as bed wetting is a treatable condition.

How to order products

Following your child's continence assessment, delivery of sample products have been arranged for you to try. Once trialled, you will need to contact your assessor to arrange your first delivery.

Deliveries are made via the Home Delivery Service (HDS) on a 12 week cycle. Once a delivery has arrived, you should have a card which will inform of the date you can call or email to arrange your next delivery.

You can set up an alternative delivery point (e.g with a neighbour) if you are not at home, please do this in advance of your delivery date.

This service can only provide one early delivery in a 12 month period to account for holidays.

What happens next?

If your child outgrows the products you need to contact your assessor.

Please allow enough time for a reassessment, prior to your next delivery date. Products cannot be exchanged once delivered.

