

Freedom of Information Request

Reference Number: [EPUT.FOI.23.2840](#)
Date Received: [16th of February 2023](#)

Information Requested:

I am currently undertaking some research into how often post occupancy evaluations take place following completion of a capital project within the NHS. Whilst the planning of post occupancy evaluations is a part of the five case model for developing public sector business cases, RIBA Plan of work stage 7 and is integral to P23 contracts, it does not appear that many post occupancy evaluations are actually undertaken, or published. I am trying to understand if NHS Trusts do undertake post occupancy evaluations but don't publish the outcome, or the reasons preventing them from undertaking post occupancy evaluation. I would very much appreciate it if you could please answer the following questions related to this subject:

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?
[Yes, the Trust has an annual capital programme of construction projects varying from small works to larger refurbishment projects.](#)
 2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?
[When we have carried out post project evaluations for the major construction schemes, it gives invaluable information for future projects as lessons are always learnt from any project.](#)
 3. If no, what were the reasons for not carrying out a POE?
[For smaller schemes, the Capital Project Manager of the scheme will conduct a lessons learnt report which will assist with future projects.](#)
 4. If a POE was carried out did the Trust find the results of this beneficial?
[Yes, many lessons can be learnt for POE from the feedback from the end user can assist with future projects.](#)
 5. If a POE was carried out were the results published and/or shared within the wider NHS?
[No](#)
 6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE.
[Anthony Flaherty. Head of Estates Strategy & Capital Planning Team – \[anthony.flaherty@nhs.net\]\(mailto:anthony.flaherty@nhs.net\)](#)
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publication scheme is a guide to the information that is held by the organisation.
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<https://eput.nhs.uk>