

Freedom of Information Request

Reference Number: [EPUT.FOI.22.2658](#)

Date Received: [19.10.2022](#)

Information Requested:

1. System type – Accident & Emergency
[No Department](#)
 - a) Supplier name
 - b) System name -
 - c) Date installed -
 - d) Contract expiration -
 - e) Is this contract annually renewed? - Yes/No
 - f) Do you currently have plans to replace this system? - Yes/No
 - g) Procurement framework -
 - h) Other systems it integrates with? –
 - i) Total value of contract (£) –
 - j) Notes - e.g. we are currently out to tender

2. System type – Digital Dictation
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):
 - a) Supplier name
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):
 - b) System name
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):
 - c) Date installed
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):
 - d) Contract expiration
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

- e) Is this contract annually renewed? -Yes/No
The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/r11dwjk3/eput-foi-22-2550-response.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):
 - f) Do you currently have plans to replace this system? - Yes/No
No
 - g) Procurement framework
N/A
 - h) Other systems it integrates with?
Fortrus Unity, Civica Paris
 - i) Total value of contract (£)
The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):
 - j) Notes - e.g. we are currently out to tender
3. System type – Document Management
- a) Supplier name – Fortrus
 - b) System name – Laserfiche
 - c) Date installed – 2012
 - d) Contract expiration – Rolling contract
 - e) Is this contract annually renewed? – Yes
 - f) Do you currently have plans to replace this system? - Yes/No –Potentially
 - g) Procurement framework – Unknown at this time
 - h) Other systems it integrates with? – Fortrus Unity
 - i) Total value of contract (£) – The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):
 - j) Notes - e.g. We are currently out to tender N/A

4. System type – Scheduling – Clinic appointments
 - a) Supplier name – [ACF Technologies](#)
 - b) System name – [Q Flow](#)
 - c) Date installed – [2016](#)
 - d) Contract expiration – [Rolling contract](#)
 - e) Is this contract annually renewed? – [Yes](#)
 - f) Do you currently have plans to replace this system? - [No](#)
 - g) Procurement framework – [N/A](#)
 - h) Other systems it integrates with? – [N/A](#)
 - i) Total value of contract (£) – [The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act \(Commercial Interests\):](#)
 - j) Notes - e.g. We are currently out to tender [N/A](#)

Applicant Notes System definitions:

Accident & Emergency - A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

Digital Dictation – Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it

Document Management - Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Scheduling - Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

Section 43 (Commercial Interests):

- (1) Information is exempt information if it constitutes a trade secret
- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it)

- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2)

Section 21: Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

(3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>