

Freedom of Information Request

Reference Number: EPUT.FOI.22.2456
Date Received: 09.05.2022

Information Requested:

Can you please confirm the name of the providers you have for the following services?

Please include journey numbers and mobilities for all patient journeys per annum, start date, end date of contracts, include if any extensions may be applicable and initial length of awarded contract. [The Trust is unable to provide the journey numbers as the contract has a fixed value.](#)

Please also include all complaints/concerns for each provider, both formal, informal, DATIX, PALS, any SUI's and CQC reported incidents etc. [There has been no complaints.](#)

Non-Emergency Patient Transport Services (NEPTS)

[E-Zec Medical Transport Services Ltd for North Essex only.](#)

[Start Date: 1st April 2014](#)

[End Date: 30th September 2022](#)

[Contract Period: Three years](#)

[For Mid and South Essex and West Essex non-emergency Transport is commissioned via the local CCGs.](#)

Any Ambulance services not included in the above, including any specialist services

Mental Health Transport Services

[Ad-Hoc Secure Patient Transport Provision is provided by:](#)

[Specialist Medical Transport](#)

[Start Date: 1st April 2021](#)

[End Date: 31st March 2022](#)

[Contract Period: One year](#)

[Extended: 31st July 2022](#)

Pathology Courier Services

[ERS Medical](#)

[Start Date: 1st March 2021](#)

[End Date: 28th February 2024](#)

[Contract Period: Three years](#)

Any other Courier Services

[The Trusts courier services for post and pharmacy is provided by:](#)

[ERS Medical](#)

Start Date: 1st March 2021
End Date: 28th February 2024
Contract Period: Three years

Patient Taxi services – (for Taxis booked by the Trust are the providers CQC registered?)

North Essex

Minicab Services (Colchester) Ltd
Ajs and Amber Taxis
Excellent Connections Ltd

West Essex

Lawlor Taxis Limited

Mid and South Essex

Tilbury Taxis
Wickford Taxis
Andrews Taxis
A&B Taxis
ABC Travel

All Taxi contracts:

Start Date: 1st August 2018
End Date: 31st July 2021
Extended to: 31st July 2022
Contract Period: Three years

For all courier work, please confirm if you have regular GP runs, if yes how many individual runs, what services you supply the GPs, how many GPs are associated to them and the number of journeys per annum?

The Trust is unable to provide this data as it would require a manual trawl of all its patients and therefore exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit)

Applied Exemption:

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
- (2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.
- (3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.

- (4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—
 - (a) by one person, or
 - (b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.
 - (5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated
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Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>