

Freedom of Information Request

Reference Number: [EPUT.FOI.22.2478](#)
Date Received: [29.04.2022](#)

Information Requested:

Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

[No](#)

If no:

Are you intending on exploring the possible implementation of RPA technology in 22/23?

[No](#)

Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?

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Which EPR does your organisation use?

[Fortrus – Mobius](#)

[Civica – Paris](#)

[Mayden – IAPTUS](#)

[TPP – SystmOne](#)

[AxSys Technology – Excelicare](#)

[Theseus \(ECC hold the contract\)](#)

Which PAS does your organisation use?

[None](#)

Which patient communication (appointment management tool) does your trust use?

[Q-Flow](#)

If yes:

Which RPA technology provider does your organisation currently use? [N/A](#)

Who is the project managing the RPA programme within your Trust, and what are their contact details? [N/A](#)

How many licenses are in place under your current contract? [N/A](#)

What is the current annual spend with your supplier for RPA – split between licence costs and professional services? [N/A](#)

How many processes have you got live? [N/A](#)

What is the contract start date? [N/A](#)

What is the contract end date? [N/A](#)

Which EPR does your organisation use? [N/A](#)

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