

Freedom of Information Request

Reference Number: [EPUT.FOI.22.2345](#)
Date Received: [21.01.2022](#)

Information Requested:

Can you answer the three questions for each of the below surveys:

1. Can you provide details of your current supplier
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 1. CQC patient surveys:
 - a. Urgent and Emergency Care
[iWantGreatCare](#)
Renewal date: April 2024
Contact Details: Wiktoria Ostoja-Starzewska wiktoria.os@iwantgreatcare.org
 - b. Children and Young Peoples Inpatient
[In-House](#)
 - c. Community Mental Health
[IQVIA](#)
Renewal Date: January 2023
Jennie May- Client Support Co-ordinator 01246858886 Jennifer.may@IQVIA.com
 - d. Adult Inpatient
[iWantGreatCare](#)
Renewal date: April 2024
Contact Details: Wiktoria Ostoja-Starzewska wiktoria.os@iwantgreatcare.org
 - e. Maternity
Essex Partnership University NHS Foundation Trust is a Mental Health, Learning Disability and Community Services Trust and does not have this service.
 2. NHS PROMs (patient Reported Outcome Measures) for hip and knee replacements
Essex Partnership University NHS Foundation Trust is a Mental Health, Learning Disability and Community Services Trust and does not have this service.
 3. NHS National Staff Survey
[Quality Health](#)
Renewal Date August 2022.
Contact Details: 0800 783 1775 helpline@quality-health.co.uk. Tim.Few@quality-health.co.uk
 4. Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey)
[iWantGreatCare](#)
Renewal date: April 2024
Contact Details: Wiktoria Ostoja-Starzewska wiktoria.os@iwantgreatcare.org

5. Patient Friends and Family Test.

iWantGreatCare

Renewal date: April 2024

Contact Details: Wiktoria Ostoja-Starzewska wiktoria.os@iwantgreatcare.org

Publication Scheme

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>