

Freedom of Information Request

Reference Number: [EPUT.FOI.24.3782](#)

Date Received: 23/10/2024

Information Requested:

Please provide information regarding the following 6 system contracts and their accompanying consulting support contracts:

1. Analytics (BI that includes outcomes)
2. BI & Data Warehousing
3. Digital Dictation -
4. Improving Access to Psychological Therapies (IAPT)
5. Secondary Care EPS
6. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – [Analytics, BI & Data Warehousing](#)
- b) Supplier name – **Section 43(2): Commercial Interests.**
- c) System name – **Section 43(2): Commercial Interests.**
- d) Date installed – [01/04/2024](#)
- e) Contract expiration – [30/03/2027](#)
- f) Is this contract annually renewed? - [Yes](#)
- g) Do you currently have plans to replace this system? - [No](#)
- h) Procurement framework – [TTS](#)
- i) Other systems it integrates with? –
- j) Total value of contract (£) – **Section 43(2): Commercial Interests.**
- k) Notes (e.g. we are currently out to tender) –

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – [Digital Dictation](#)
- b) Supplier name – [No System Installed](#)
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - [Yes/No](#)
- g) Do you currently have plans to replace this system? - [Yes/No](#)
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – [Voice Recognition](#)
- b) Supplier name – **Section 43(2): Commercial Interests.**
- c) System name – **Section 43(2): Commercial Interests.**

- d) Date installed – 30.1.2024
- e) Contract expiration – 30.1.2025
- f) Is this contract annually renewed? - Yes/~~No~~
- g) Do you currently have plans to replace this system? - ~~Yes~~/No
- h) Procurement framework – Yes, TTS Framework
- i) Other systems it integrates with? – None
- j) Total value of contract (£) – **Section 43(2): Commercial Interests.**
- k) Notes (e.g. we are currently out to tender) –

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – Secondary Care EPS
- b) Supplier name – Secondary Care access to the Electronic Prescription Service is not supported by the EPUT electronic Prescribing and Medicines Administration supplier
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? -
- g) Do you currently have plans to replace this system? -
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type – Electronic Patient Record (Talking therapies)
- b) Supplier name – Maiden House
- c) System name – IAPTUS
- d) Date installed – 10th October 2018
- e) Contract expiration – Rolling contract
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? No
- h) Procurement framework – Clinical Digital Solutions
- i) Other systems it integrates with? – None currently
- j) Total value of contract (£) – **Section 43(2): Commercial Interests.**
- k) Notes (e.g. we are currently out to tender) n/a

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - ~~Yes~~/No
- m) If yes, please provide the consulting firm's name:
- n) Consulting contract start date -
- o) Consulting contract end date -

Please provide your answer in the above format for each system.

System definitions:

Analytics (BI that includes outcomes): Analytical software and processes to collect and analyse data including clinical outcomes to support both business planning and reporting.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Improving Access to Psychological Therapies (IAPT): A patient management and reporting system for psychological therapists providing cognitive behavioural therapy (CBT) and other related treatments, which meets the central IAPT reporting requirements. Used to measure local accessibility of psychological therapies.

Secondary Care EPS: Advanced e-prescribing in use across wards for outpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

We regret to inform you that your request has been partly unsuccessful and therefore the Trust will not be releasing the information requested. This information is exempt under **Section 43(2): Commercial Interests.**

It is considered that the release of such information would place the Trust at a commercial disadvantage by restricting its negotiating powers for future contracts. The Trust recognises there is a public interest in ensuring public money is spent wisely and that value for money is achieved.

However, the Trust believes the disclosure of this information would severely undermine its ability to achieve value for money from public funding. In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>