Freedom of Information Request

Reference Number:	EPUT.FOI.23.3040
Date Received:	30th of June 2023

Information Requested:

I would like to make an FOI request for the following information:

1. Does your trust use the technology Oxevision by Oxehealth?
   The Trust uses Oxehealth/Oxevision within hospital inpatient residences

2. If so, are they used, installed, or has a contract been agreed to install the technology in CAMHS wards (Tier 4 inpatient)
   Oxevision is installed and active on all of our CAMHS wards

3. Are Oxevision demonstrations made in any of your wards i.e. external visitors allowed to see/have Oxevision device shown to them?
   A demonstration of Oxevision has taken place on one occasion.

4. If so, how often has this happened since the device was installed (in number of visits made)
   While we have received many external requests, only one external visit was conducted.

5. If so, what was the organisation visitors to see the device were affiliated with i.e. NHS trust, The Priory Group, Care UK etc.
   The demonstration was given to three members of staff from another NHS organisation. An empty room was used for the demonstration with a member of staff acting as the patient. The room was in the Health Based Place of Safety and the staff member was the only person visible on the dashboard.

6. Regarding data protection in contracts held between the Trust and Oxehealth:

   a. Is data from Oxevision devices sent and held by the company Oxehealth (on a server owned and controlled by the company and outside the entire control of the Trust)?
   Data from Oxevision devices are stored and processed on Oxehealth secure servers on Trust premises.

   b. If so, what data, (For example, video recordings, anonymised video recordings, other health data)
   Clear video data is stored on Oxehealth secure servers for 24 hours before being permanently deleted.

   c. If so, how long for (the amount of time this data is held on Oxehealth servers, even if it is anonymised).
   Clear video data is deleted as soon as it's no longer required. Oxehealth secure servers does not hold any clear video data older than 24 hours.

Non-personal data, including anonymised video data and other data types that cannot be used to identify a person, are used to ensure the supplier's system is working to the contracted standard within the locations where we are using it.

The default retention period for non-personal data is two years but it may be deleted sooner if (i) we instruct the supplier to delete it (ii) it is no longer needed (iii) it is the end of the contract term, whichever is earlier.

d. If so, does the company have permission to use this for improvement purposes (for example, to inform improvements to the hardware, system and algorithmic updates etc.?)

Non-personal data, including anonymised video data and other data types that cannot be used to identify a person, are used to ensure the supplier's system is working to the contracted standard within the locations where we are using it and is not used for new product development or to improve software used by the Trust.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link https://eput.nhs.uk