**0-12 months** Offered a place on Babbling Babies Workshop

**12-18 months** Offered a place on Talking Tiddlers Course

(usually a max 6 week wait)

Talking Toddlers

**Over 18 months** - invited to attend a Talking Walk-In (triage session). SLT determines appropriate next steps.

(usually offered an appointment within 4 weeks)

Parent will receive a telephone call / text from Clerical Assistant / SLTA / SLT within 5 days to acknowledge the referral and introduce the service

Chatting Children

Referral received via phone call or task from HV / parents / GP / Paediatrician (via clinic service)

Attention ABS

Super Sounds Workshop

Little Listeners Workshop

25 minute Face to face follow up in a Children’s Centre

**23 month check:**

All children aged 23 months in ABSS wards are invited to a 23 month check where they complete the Wellcomm Screen. SLT/ SLTA explain ABSS service and offer appropriate activities for the child.

**Storehouse:**

An SLTA attends the family session at the local foodbank, Storehouse, every Wednesday in term-time and is available to discuss any concerns parents may have and signpost them to relevant activities / assessment sessions.

Nursery Visit (with named SLT for the setting)

Telephone Follow-Up

**Suite of Courses:** Children often attend more than one course, for example, they may attend Talking Tiddlers, then move on to Talking Toddlers followed by Chatting Children. If they were then presenting with more specific issues, they might attend a Super Sounds Workshop, or attend a face-to-face follow up appointment with an SLT for further assessment and specific activities / advice to work on. Some children might receive a nursery visit and then go on to attend a course that is recommended to them. Others may be offered a home visit and subsequently be supported to attend a course. The intervention each child receives is offered based on the individual needs of each family.

**Enhanced Offer:**

**Home visits** are offered under the following circumstances:

* Referrer advises that parent cannot cope with group sessions (due to anxiety, illness, new baby etc) EAL
* Parents have difficulty engaging through our usual pathway (e.g. parent does not attend sessions they have booked to attend)

The aim is to support families to attend courses whenever possible and appropriate to do so to enable them to access the full service offer and gain the social benefits of attending sessions with other families from their local area.

**Homeless families** and those living in crisis accommodation (usually identified by their HV) are offered a home visit within 2 weeks of referral to the ABSS team due to the transient nature of these families and the likelihood of additional challenges in attending sessions.

**VERVE & Intensive Interaction** therapy sessions are allocated according to needs of individual children, usually 3-4 weekly sessions. They are offered in the child’s home or in a Children’s Centre as deemed appropriate.

**Storehouse:** An SLTA attends the family session at the local foodbank, Storehouse, every Wednesday in term-time and is available to discuss any concerns parents may have and signpost them to relevant activities / assessment sessions.

**Family Nurse Partnership:** SLTAs are able to offer the Babbling Babies course in a condensed format at pre-existing FNP stay and play sessions for teenage parents.

**Discharge:**

**Children receiving universal input** are discharged when the parent no longer wants / requires input or when they reach their 4th birthday. The parent is notified and their case closed on S1.

**Targetted Children (these are children where specific concerns have been raised about a child’s speech, language or communication skills):**

Once a referral has been received, parents are telephoned twice and text once. If the parents do not respond to attempts to contact them, the referrer is notified and the child is removed from the new referral spreadsheet.

If the child has accessed the ABSS service and requires more specialist or long term input, they can be transferred to the clinical service using the transfer to clinic pathway. Once they have been offered an appointment in clinic, their case is closed with ABSS if there are no additional ABSS activities that would be of benefit to them.

Where families stop engaging with ABSS, the team liaise with the child’s referrer, HV or Early Years Setting as appropriate, by phone call or task. If there are no current concerns about the child their case is closed. If concerns remain the family is offered a home visit or Early Years Setting visit as appropriate to ensure the child continues to receive the support they require.